



Meet Anne

Home Care Manager, Bradford Council

What is a home care manager in social care?

Anne works as a home care manager with Bradford Council, managing 38 workers. Her team supports people in their own homes. This includes:

- ongoing assessment of their care needs
- assessing what equipment people might need
- support with personal care
- assisting people to take their medication
- support with all daily living tasks such as meal preparation, laundry and shopping.



How did she get here?

Anne previously worked for Jobcentre Plus and then as an IT analyst for a bank for 14 years.

One day she witnessed a child with learning difficulties being supported to eat an ice cream. The ice cream dribbled on the child's chin, and a funny comment from her support worker made the child laugh. This made Anne realise she wanted a more fulfilling career and she decided to work in social care.

Anne applied for a role as a home care assistant with a domiciliary care agency. She then worked as a support worker with adults with learning disabilities, and later progressed to become a team leader. During this time Anne completed level 2 and 3 qualifications as well as specialist dementia and medication training.

She decided to apply for a role as a home care manager with Bradford Council. This made Anne realise she wanted a more fulfilling career and she decided to work in social care.

What would she say to others interested in a career in care?

Anne says “you don’t necessarily need to have experience to start working in care” and advises that when applying for jobs, think about what transferable skills you have from previous experiences, as well as your values.

